

EVTOA - Winter 2020

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Hello Owners & Friends:

The Management Team and Executive team hope that all our owners had a wonderful Xmas season, with lots of turkey, stuffing and joy.

Evergreen has some very exciting news to pass on and we are so happy to be able to share our accomplishments with all our owners.

Evergreen has had a turbulent year to say the least. But our successes far outnumber our hardships.

- The Inn has finally put in its chlorination system. No more Boil water orders!
- The Condo chlorination system, which was a nightmare by far has ended and they now have a chlorination system. There is a distribution shed just outside condo one.
- We are working with the State to try and fix our septic system and we will definitely keep you updated as we proceed with this venture.

RCI awarded Evergreen Valley their hospitality award which goes to resorts that excel in Customer Service. You will see our beautiful new plaque hanging up in the front lobby. We received a 2nd award from Booking.com for high rating re our guests that book on line. We are very proud and admire our staff for their hard work at achieving these two awards.

Evergreen just recently had a flood in the back end of the building. One of the sprinkler systems ruptured and it damaged almost the whole back of the building. We are currently working with our insurance company to help us get all new ceilings, drywall, and flooring. This will probably not be finished until early summer. The hallways at the back of the building will also have new flooring/carpet. Please work with us during these renovations.

Good news about the area. AJ's Everything is re- opening with new owners. We encourage all our guests and owners to go and help them along.

Our **ANNUAL MEETING** will be held **on March 28th at 11:00a.m.** Attached to this letter is **a very important Proxy.** We really need our owners to send back the proxies for voting purposes. It is self-explanatory. If you have any questions please do not hesitate to call the Inn. Directors meeting to follow the Annual Meeting.

We hope to see you once again at the Annual Meeting and until then good health and we will see you all soon.

Robert O'Shea
President, EVTOA & Management Team